

CareTrac En	nployee Relief Fund Program – Fact Sheet
Program	RaceTrac has established an Employee Relief Fund to support team members during times of unexpected
Overview	hardships, such as catastrophic disaster events, and other critical moments. The program will support
	team members of RaceTrac, Inc., and its family of brands.
About	Employees facing the following may apply for coverage of expenses related to:
	o Natural Disasters:
	 Geological Events: Earthquake, Landslide, Sinkhole, Volcanic Eruption
	 Hydrological Events: Flood, Hurricane, Tropical Storm, Typhoon
	 Meteorological Events: Heat Wave, Tornado, Wildfire, Winter Storm
	o Accidents & Emergencies:
	 Complex Humanitarian Emergency
	 Disaster resulting from an accident on a commercial airplane, passenger train, bus, or
	ferry (Common Carrier/Public Transportation)
	o House Fire
	 Nuclear Hazard/Pollution
	 Vehicle Accident
	o Personal Hardships
	o Crime
	 Death – Employee, Spouse/Partner, Dependent
	o Domestic Abuse/Violence
	 Unexpected Medical Condition - Employee, Spouse/Partner, Dependent
Eligibility	To qualify for support through the CareTrac Fund, team members must have:
	Completed at least 90 days of employment with RaceTrac, AND
	• Either be an active employee, OR be on an eligible, approved leave of absence [for 6 months or
	less]
Amount and	Each application will be reviewed, and grant determinations made based upon individual circumstances.
Eligible -	Eligible expenses may include evacuation expenses, housing repairs, home furnishing repair or
Expenses	replacement, mortgage/rent payments, utilities, food, clothing, transportation, and funeral/burial costs.
	Supporting documentation will be requested and reviewed to determine reimbursement amounts.
	Short Term or Immediate grant is available for 45 days after an event has occurred and is designed to help
	with immediate needs such as evacuation, shelter, food, etc.
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	Long Term or Recovery and Repair grant is available for 365 days after an event has occurred and is
	designed to help with the long-term expenses such as permanent damage to the home or primary
	residence.
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	Team members are eligible for 1 grant per rolling 12 months, up to \$2,000, with a lifetime maximum of
	\$6,000
Application	E4E Relief, a third-party, 501(c)3 nonprofit organization, administers the CareTrac Employee Relief Fund
Process	Program on behalf of RaceTrac, to help ensure confidentiality, risk mitigation and a compassionate
	approach assuring our RaceTrac employees are cared for, always.
	E4E Relief will receive applications, review submitted requests and supporting documents, interview
	applicants as appropriate, make employees aware of determinations and process grant payments to the
	employee. Completed applications submitted are reviewed within 5 business days.
Selection	Selection of recipients is made by E4E Relief, one of the leading providers of employee disaster and
	hardship funds. E4E Relief manages the grant processing and all administrative aspects of the CareTrac
	Fund on behalf of RaceTrac including final determinations on the amount of funding relief to be granted.
	This ensures confidentiality and impartial decision-making. E4E Relief also has expertise on this subject
	matter to make sound decisions on qualifying events.



Award	E4E offers five convenient and secure payment options: Bank transfer, Zelle, Debit Card, PayPal and
Payment	Check. Grants to employees from the CareTrac Relief Program may not be considered income to the employee (employees should consult further with their tax preparer).
	Grants provide monetary assistance to assist with expenses related to basic life necessities. This is not a loan. Employees do not need to pay back the funds.
Apply	Visit CareTrac.e4erelief.org
Questions	Please contact E4E Relief at (844)-564-7271 or via email caretrac@e4erelief.org for questions about your
	eligibility or application. For general questions please contact: caretracfund@racetrac.com